Shannon C. McLellan, DO

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# Summary of Qualifications

* National Medicare Medical Director – Medicare Part C for Humana Grievance and Appeals.
* Board Certified Physician in Family Medicine with over 10 years of clinical experience in large private practices serving diverse populations.
* Preventive Cardiology Fellowship trained with clinical experience in cardiovascular epidemiology, treatment and disease prevention.
* Six years of experience as Principal Physician Reviewer and Consultant providing timely, accurate, impartial health care appeal decisions incorporating peer-to peer discussion/review, utilization management, quality management and disease management utilizing established screening criteria and clinical program/practice guidelines.
* Interpersonal Effectiveness and accountability towards executing and accomplishing team goals.
* Competence and expertise in development and support of multi-level collaborative practice.
* Supervised physicians and non- physician providers in both clinical and non-clinical settings with maintaining clinical effectiveness and assuring compliance with physician/provider review policy and procedures.
* Extensive knowledge of Medicare Law, Centers for Medicare and Medicaid Services (CMS), and Plan policies.
* Focused team leader who promotes clinical innovation, problem solving and has implemented strategies to improve group efficiency.
* Physician and Medical student educator focused on process improvement, EHR integration and evidence based medicine.
* Masters of Public Health (MPH) coursework completed with emphasis on cardiovascular disease, physician knowledge/awareness, behavioral change, evidence based research/care, process and quality improvement in health care, health care policy, intercultural and societal diversity and communications.
* Expertise in Complementary, Alternative and Integrative Medicine – Board certified
* Expertise in Behavioral Health and Psychosocial Medicine
* Knowledge/Familiarity with ordering and interpreting conventional/laboratory testing related to family medicine-chronic care and urgent care conditions.
* Knowledge/Case review of laboratory testing especially as this relates to cancer/chemotherapeutic regimens and gene expression (i.e. KRAS mutation) as well as cardiovascular therapies.
* Knowledge/Case review of pharmacogenetic/pharmacogenomic testing and Medicare guidelines.

# Professional Work History

## National Medicare Medical Director- Medicare Part C - Remote

*Humana*, Louisville, Kentucky 2016 -

## Clinical/ Policy/Utilization reviews of CMS/ Medicare guidelines as related to cases brought to Humana Grievances, Appeals and Disputes inclusive of peer to peer discussions, task force meetings, special investigation unit issues and ALJ meetings.

## Principal Medical Consultant and Physician Reviewer- Remote

*Maximus Federal Services*, Pittsford, New York May 2009 – 2016

Clinical and policy consultant with provision of evidence-based clinical reviews of Medicare appeals under specified criteria to ensure appropriate, prompt, and unbiased decisions in a fast-paced, deadline and detail oriented work environment.

* Extensive knowledge of Medicare Parts A, B, D (Prescription Drug Plan), State Appeals, Office of the Inspector General, Centers for Medicare and Medicaid Services, and Plan policies to make expert health care decisions.
* Supervise physician reviewers and assistants in Medicare Appeal Process.
* Analyze and evaluate clinical data and apply knowledge of Medicare Law and Plan’s Evidence of Coverage to make determinations for utilization management, case management, and quality management.
* Identify and develop opportunities for innovation to increase effectiveness and quality.
* Achievement of highest quality standards for all aspects of review process and increased group efficiency of timely Medicare appeals to 98% in 2015.
* Principal evaluator for reopening appeals, complicated multi-step reviews and oncology case issues.
* Strategic development and implementation of policies and peer to peer physician collaboration to ensure timely and accurate decisions in assistance towards helping the government/clients serve the people.
* Comprehensive knowledge of principles and procedures of utilization management, quality assurance, and continuous quality improvement processes.

## Attending Physician-Urgent Care and Family Medicine

Immediate Care East, Rochester NY 1/2010 – 3/2014

## Fellow- Preventive Cardiology – Department of Community and Preventive Medicine

University of Rochester Medical Center, Rochester NY 7/2007 – 7/2009

## Attending Physician, Department of Family Medicine/Urgent Care

Lifetime Health Medical Center, Rochester, NY 10/2005 – 1/2009

# Education and Medical Training

## Fellowship

*University of Rochester Medical Center/Strong Memorial Hospital,* Rochester, NY 7/2007 – 7/2009

Fellow in Preventive Cardiology- MPH coursework completion

## Residency

*University of Rochester Medical Center/Highland Hospital*, Rochester, NY 7/2002 – 7/2005

Family Medicine Residency Program

## Doctor of Osteopathy

*New York College of Osteopathic Medicine of New York Institute of Technology* 5/1997 – 5/2002

Old Westbury, New York –Top 20% of class

## Undergraduate Degree

*St. John’s University*, Jamaica, NY 9/1988 – 7/1992

B.S. Summa Cum Laude and Clare Booth Luce Fellow Biology/Pre-Med

# Licensure and Certifications

NY State License – Licensed since 2004

Maine State License – Licensed since 2015

Massachusetts State License – Licensed since 2016

DEA #FM2467024 – Current

BLS – Recertified 2017

ACLS – Recertification 2017

PALS – Recertification 2017

# Professional Memberships

American Academy of Family Physicians – Member since 2002

American Osteopathic Association – Member since 2002

American Academy of Osteopathy – Member since 1997

International Society of Travel Medicine – Member since 2014

American Wilderness Society – Member since 2014

American Academy of Physician Executives – Member since 2014

American Society of Portrait Artists – Member since 2014

The Cranial Academy – Member since 2014

The Academy of Integrative Health and Medicine – Member since 2015

# Publications

Bazarian, J., & McLellan, S. (2007). Gender and Outcome after Mild Traumatic Brain Injury.

*Academic Emergency Medicine, 14*, 5 Supplement 1 142.

# Scholarships/Honor Societies

NHLBI Grant for Preventive Cardiology Fellowship through University of Rochester (2007-2009)

Scholarship recipient to American Pain Society Boston Conference and annual meeting – including 1 year membership to APS – based on excellence in writing (2005)

Summa Cum Laude – B.S. Degree conferred in Biology – St. John's University (1992)

Scholastic Excellence Scholarship/ Dean's Scholarship – conferred all four years at St. John's University – full-tuition award (1988-1992)

Clare Boothe Luce Scholarship – Funding plus stipend at St. John's University (1988-1992)

Women in Science Scholarship (1988-1992)

Watson-Crick Pre-Medical Honor Society (1988-1992)

Golden Key National Honor Society (1988-1992)

Valedictorian – Stella Maris High School, Rockaway Park, NY (1988)